

Feather Step® Laminate Warranty

EXCLUSIVE LIMITED WARRANTY

Feather Step® Laminate planks are backed by a Limited 5-Year Commercial / 25-Year Residential Warranty for manufacturing defects as described below. If a defect occurs in your floor, upon verification of the defect, Feather Lodge® will authorize repair or replacement of the affected area. You and your installer should carefully check each piece prior to installation. Any pieces that appear to have visual defect should not be installed. Coverage is not provided for product installed with visual defects.

General Terms and Conditions for Feather Step® Laminate Flooring

1. This Warranty applies to the first owner and the first installation of the product and may not be transferred. The first owner is defined as the buyer of the installed product. This warranty only applied to first quality Feather Step® Laminate flooring and remains effective for the specified terms based on product selected. This warranty is valid for a period of 25-Years when used residentially and 5-Years when used in a light commercial application.
2. This warranty applies only to defect inherent to the material supplied. Included in this are any material or production defects including delaminating or reduced resistance of the wear layer. It does not include reduced resistance of product with beveled edges or wear within a 1/4" from the plank edge. The company reserves the right to repair or replace product, as its option. When replacement is made, only new replacement panels will be furnished no other form of compensation will be furnished. Responsibility under this warranty applies only to hidden defects. These are defects that were not visible before or during installation. Feather Lodge® will never be held liable, nor will be responsible for secondary damage.
3. This warranty applies to product that is installed according to Feather Step® installation only in indoor residential areas. Please review installation instructions carefully and adhere to them strictly.
4. This warranty does not apply to flooring that has been exposed to abnormal conditions or abused in any way. These conditions consist of damage from fire, flood, weather, events or any other catastrophic event.
5. This warranty will not apply to flooring that has been damaged or exposed to the following conditions:
 - a. Extreme heat
 - b. Standing water, Urine or any other human or animal by-product or waste.
 - c. Water or Moisture beneath the sub-floor or contained in the sub-floor.
 - d. Use of improper cleaning methods and materials.
 - e. Installation in bathrooms or any other area where excessive moisture may be exhibited.
 - f. Exposure to chemicals or industrial products.
 - g. Improper installation and surface preparation. Please read instructions prior to installation.
6. Under no circumstances will Feather Lodge®, its subsidiaries and or its assigns, be responsible for any loss of time, expense, labor costs or any other consequential damage caused by, or resulting directly or indirectly, from a problem about which a claim was made.
7. No other warranty, express or implied is valid.

Please contact your local distributor or retailer for further inquiries.